

346

Route Guide & Hazard Awareness

**UPMINSTER STATION - ST MARYS LANE - FRONT LANE
CRANHAM - MOOR LANE - UPMINSTER PARK ESTATE**



Photo | *Kristian Lake*

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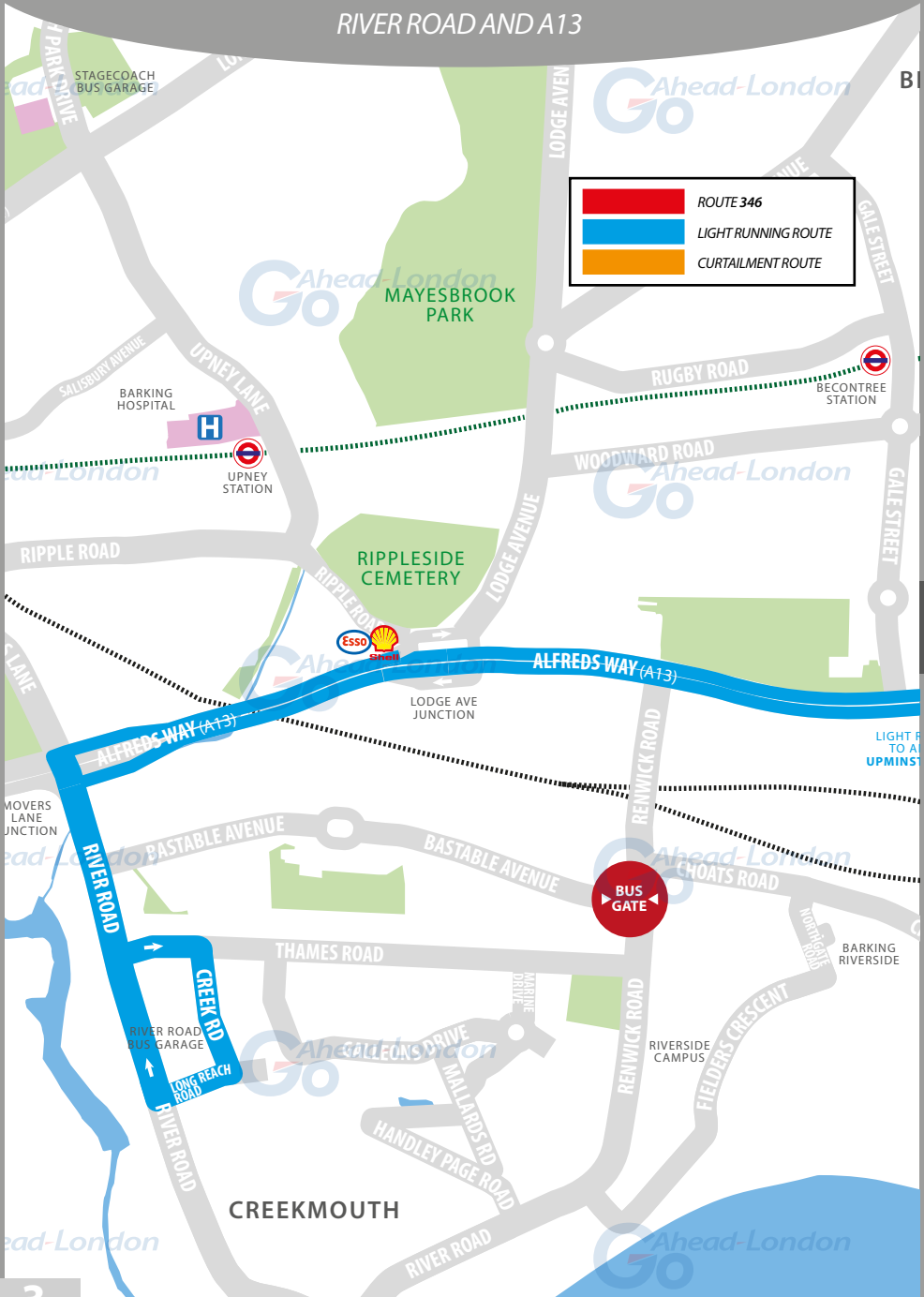
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LIGHT RUN ROUTE

RIVER ROAD AND A13

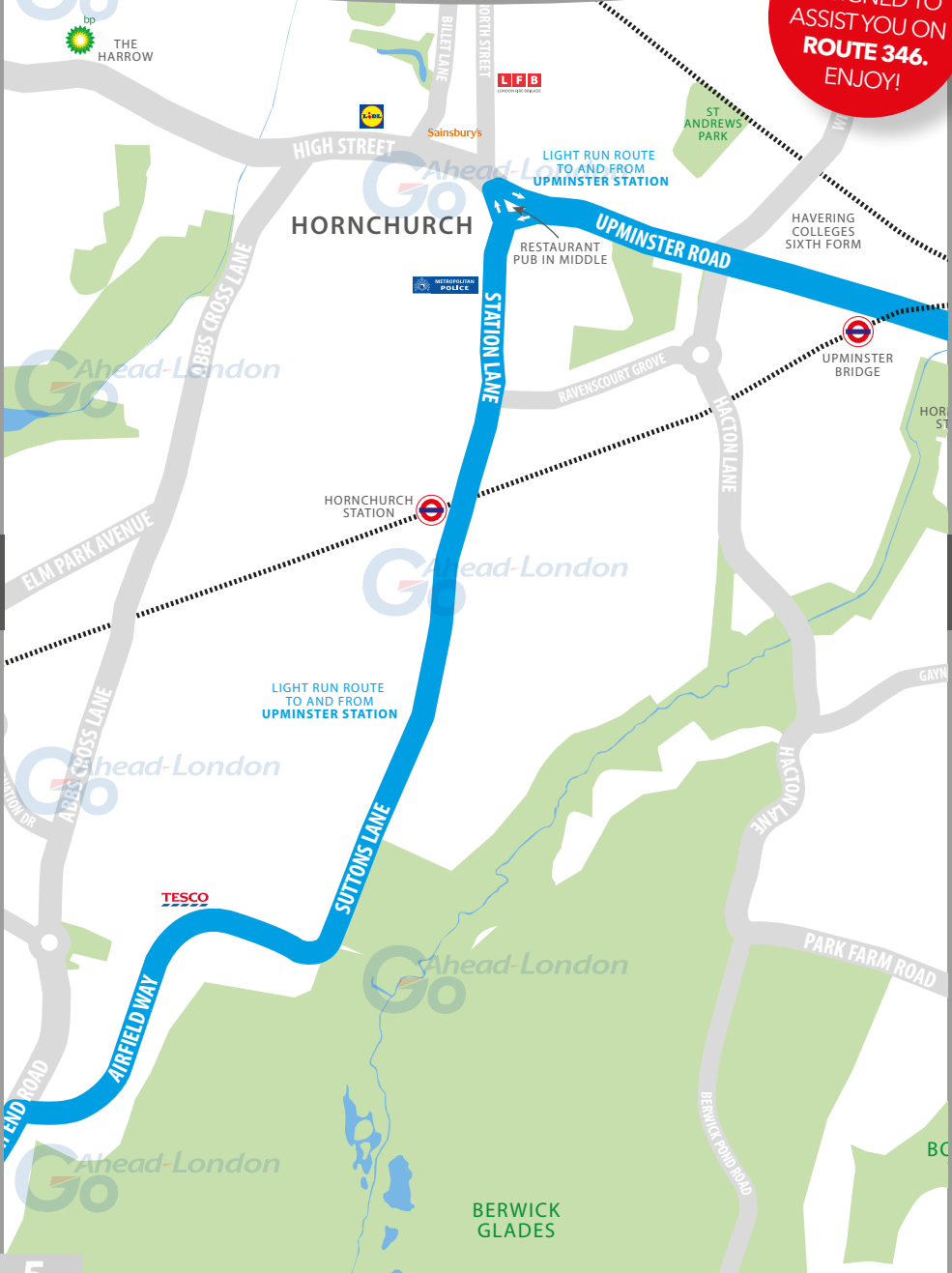


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LIGHT RUN ROUTE

SOUTH END ROAD AND UPMINSTER ROAD

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE 346.
ENJOY!



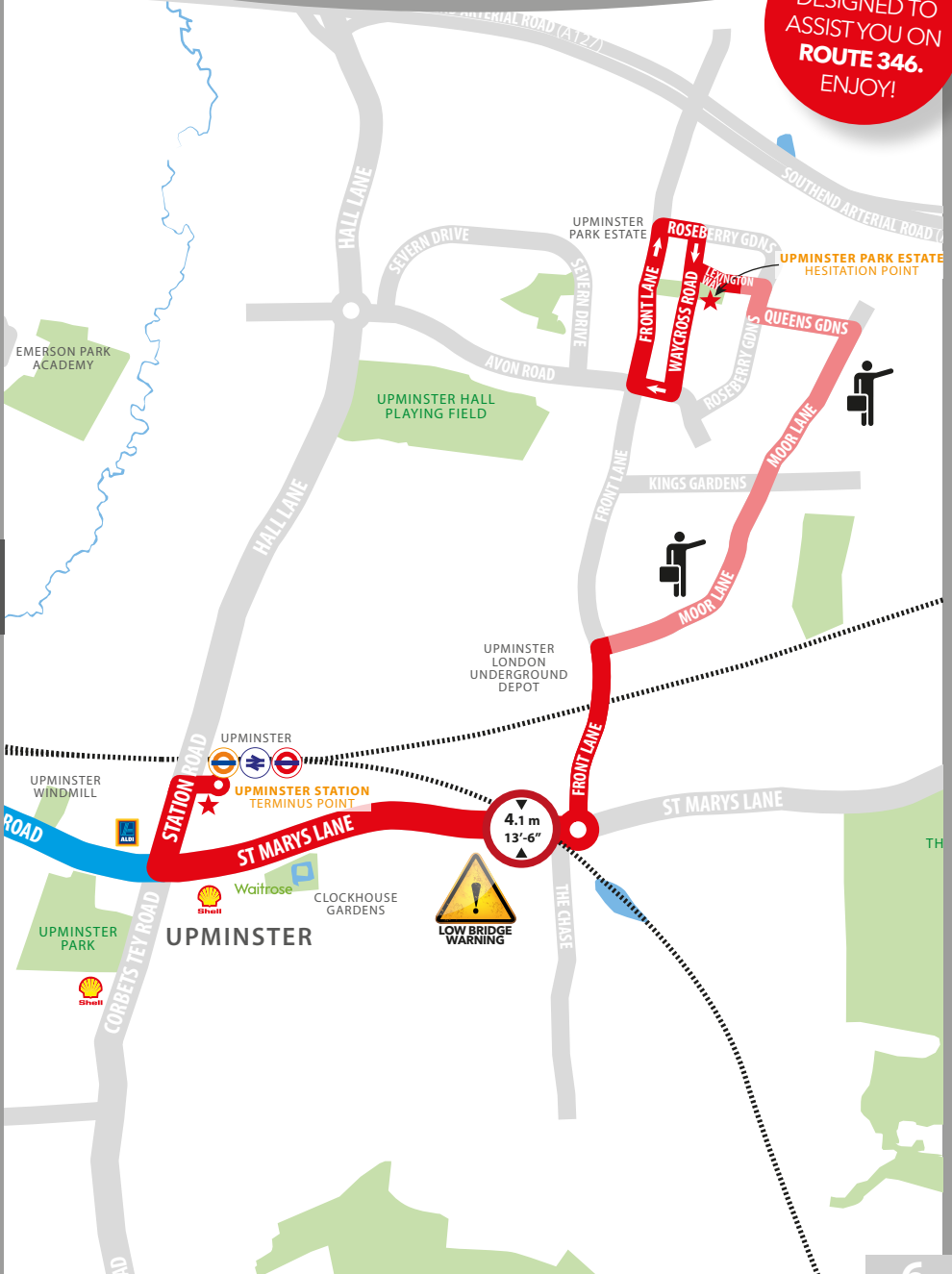
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ROUTE 346 MAP

UPMINSTER STATION AND UPMINSTER PARK ESTATE

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE 346.
ENJOY!



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RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO UPMINSTER STATION

- From **River Road garage**, turn right onto River Road
- Continue ahead onto Movers Lane (*over A13 bypass*)
- At traffic light, turn right onto the A13 slip road
- Continue ahead onto Alfreds Way / Thames Gateway **A13**
- Exit onto slip road (*towards Dagenham East/Hornchurch*)
- At elongated roundabout, take 1st exit onto Marsh Lane
- At traffic light, turn right onto New Road **A1306**
- At traffic light, turn left onto Cherry Tree Lane
- At traffic light, continue ahead onto South End Lane
- At traffic light, turn right onto Airfield Way and onto Suttons Lane
- Continue ahead onto Station Lane (*past Hornchurch Station*)
- At junction, continue ahead onto High Street (*pub/restaurant in the middle*)
- At junction, turn right onto High Street (*one-way system*) **A124**
- Continue ahead onto Upminster Road (*past Upminster Bridge Station*) **A124**
- At traffic light, turn left onto Station Road
- Turn right onto Station Approach to **stand**

FROM UPMINSTER STATION

- At **stand**, continue ahead on Station Approach
- At junction, turn left onto Station Road
- At traffic light, turn right onto St Marys Lane / Upminster Road **A124**
- Continue ahead onto High Street **A124**
- At junction turn left onto Station Lane (*past Hornchurch Station*)
- Continue ahead onto Suttons Lane and onto Airfield Way
- At traffic light, turn left onto South End Lane and onto Cherry Tree Lane
- At traffic light, turn right onto New Road **A1306**
- At traffic light, turn left onto Marsh Lane
- At elongated roundabout, take 5th exit onto slip road for Thames Gateway **A13**
- Continue ahead onto Alfreds Way **A13**
- Exit via slip road towards River Road junction
- At junction, turn left onto River Road
- Follow usual light running route back to **River Road garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

TO UPMINSTER STATION

- At **stand**, continue ahead on Station Approach
- At junction, turn left onto Station Road
- At traffic light, turn left onto St Marys Lane **B187**
- At mini roundabout, take 1st exit onto Front Lane
- Turn right onto Moor Lane
- Turn left onto Queens Gardens
- At junction, turn right onto Roseberry Gardens
- Turn left onto Lexington Way
- At junction, turn left onto Waycross Road to **stand/hesitation point**

TO UPMINSTER PARK ESTATE

- At **stand**, continue ahead on Waycross Road
- At junction, turn right onto Brunswick Avenue
- At junction, turn right onto Front Lane
- Turn right onto Roseberry Gardens
- Turn right onto Waycross Road
- Turn left onto Lexington Way
- At junction, turn right onto Roseberry Gardens
- Turn left onto Queens Gardens
- At junction, turn right onto Moor Lane
- At junction, turn left onto Front Lane
- At mini roundabout, take 2nd exit onto St Marys Lane **B187**
- At traffic light, turn right onto Station Road
- Turn right onto Station Approach to **stand**

UPMINSTER STATION

TERMINUS POINT

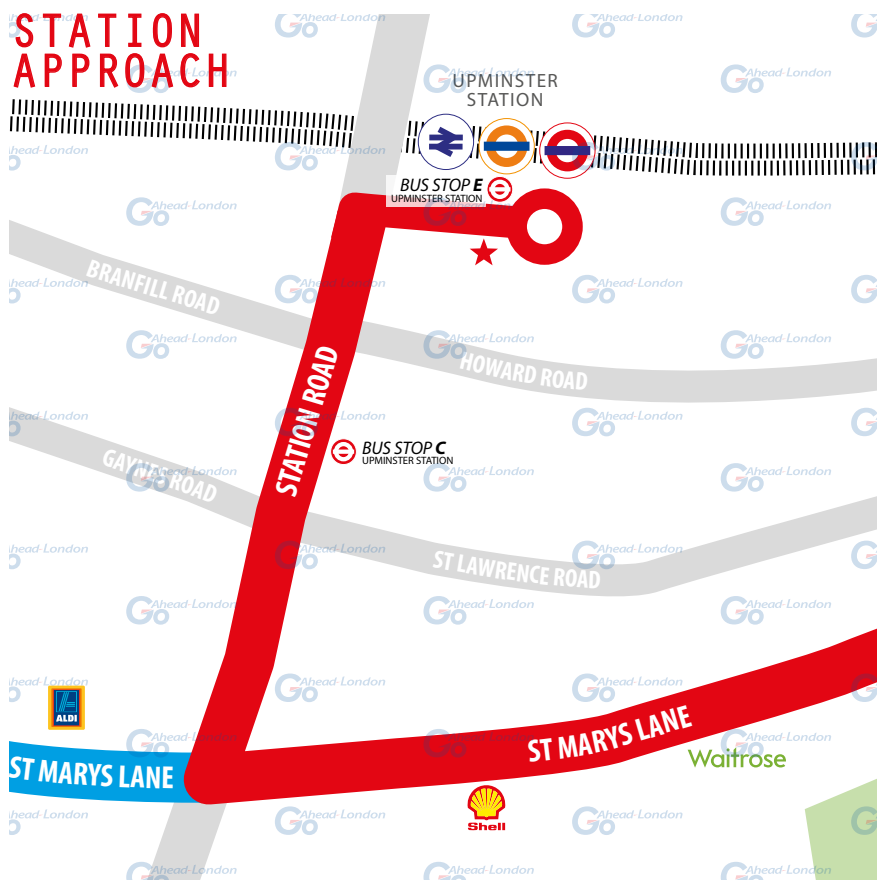
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Upminster Park Estate. Proceed from Station Approach via Station Turning Circle and Station Approach to stand. Set down on Station Approach at **BUS STOP E**.

Towards Upminster Park Estate. Depart via Station Approach to Station Road. Pick up on Station Road at **BUS STOP C**.

Private stand for two buses on south side of Station Approach.

Blind display: **UPMINSTER STATION**.



UPMINSTER PARK ESTATE

HESITATION POINT

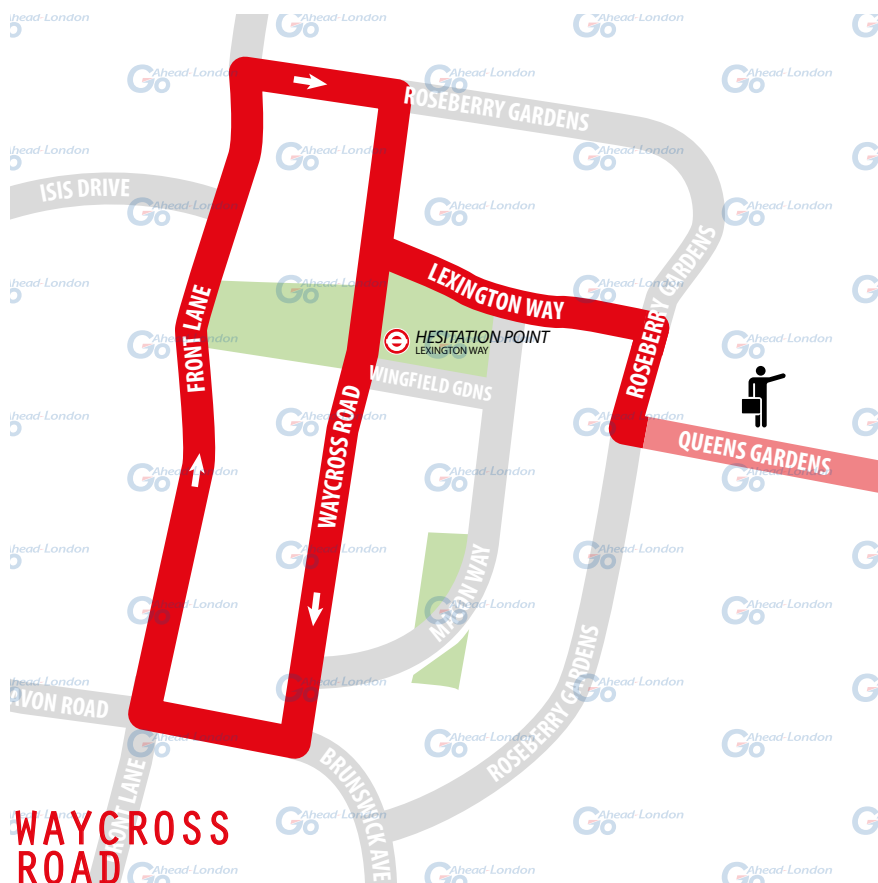
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Upminster Station. Proceed from Waycross Road direct to stand. Set down on Waycross Road at **HESITATION POINT**.

Towards Upminster Station. Depart to Waycross Road. Pick up on Waycross Road at **HESITATION POINT**.

Hesitation point only; Buses must only hesitate as long as necessary to change ticket machine, radio and blind displays.

Blind display: **UPMINSTER PARK ESTATE.**



WAYCROSS ROAD

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



VARIOUS HAZARDS | UPMINSTER STATION

Lots of vehicle, pedestrian movement in and out of station/cab office, new mini roundabout turning point. Hi-Vis jackets to be worn on stand. Caution and vigilance of moving vehicles to be observed at all times. Volume of traffic in and out of station and car parks particularly in AM/PM rush hour times. Extreme care and caution required speed limit not to exceed 10 mph. When exiting and entering position bus correctly to ensure bus does not collide with other vehicles. Very busy bus stop often passengers attempting to board bus when driver is trying to close doors, risk of passenger's being injured while doors are closing. Drivers are required to keep checking n/s mirrors when closing doors and to pay extra attention of o/s mirror when departing.

PARKED VEHICLES | ST MARYS LANE

Nearside parking in this narrow road, oncoming traffic in peak times.

LOW BRIDGE 13'6" | ST MARYS LANE / FRONT LANE

Route only to use single deck vehicles.

BUSY MINI ROUNDABOUT | ST MARYS LANE / FRONT LANE

Very busy mini roundabout with constant flow of traffic, residential area with cars reversing off driveways. Drivers to pay additional attention to speed of bus on approach to roundabout. Care and caution needed.

HAIL & RIDE | MOOR LANE

Hail & Ride section of route, residential area, cars reversing off driveways, parked cars, blind bend on a hill. Drivers to take additional care as this is a residential area, care and caution is needed when stopping, only stop when it is safe to do so.

NARROW ROAD | MOOR LANE / QUEENS GARDENS

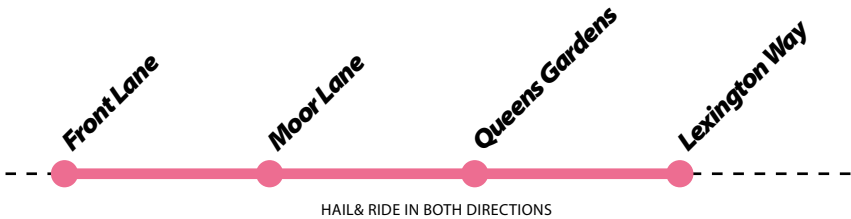
+ Roseberry Gardens. Narrow roads, buses may need to reverse to pass each other. Drivers to take additional care as this is a residential area and care and caution is needed, when buses and other large vehicles pass each other.

CHILDREN | LEXINGTON WAY HESITATION POINT

Children's play area, parked cars. Drivers to take additional care as this is a residential area, risk of small children running out of the park during the day, teenagers of an evening.

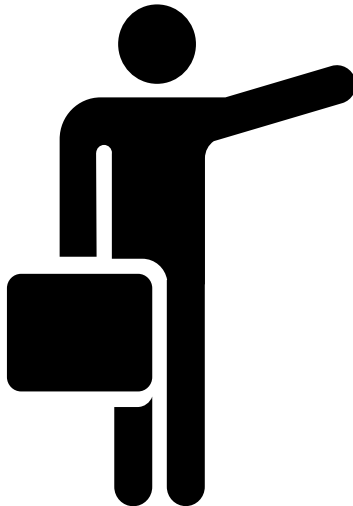
HAIL & RIDE

CARE AND CAUTION



In both directions between the roads named above, there are no fixed stops. Passengers may signal to the driver that they wish to get on or press the stop button to get off at any **safe point** along the Hail & Ride section.

Please use extra care and caution when travelling on these roads.



AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

DO NOT USE
**MOBILES OR
HEADPHONES** IN
BUS MOVEMENT
AREA

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST AND



OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 346 | CURTAILMENT ABBREVIATIONS

US Upminster Station **UPE** Upminster Park Estate

FACILITIES | THROUGHOUT THE ROUTE

- **Upminster Station.** TfL toilet facility available. No code. Use staff travel pass.

If you urgently need to use the following interim facility, please inform iBus first.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault

We're here to assist. If you are unsure at any point, contact your Controller via the radio system or by telephoning iBus:

020 7064 5222

Lost property for the public

020 7064 5670

Front desk allocations

020 7064 5672

Engineers [RR]

020 7064 5690

DO NOT GIVE OUT ANY OF OUR NUMBERS TO THE PUBLIC
APART FROM THE LOST PROPERTY NUMBER.

Emergencies

999 or 112

Metropolitan Police

020 7230 3591

www.goaheadlondon.com

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RIVER ROAD
GARAGE

346

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